

## Install error

Posted by ioannidis - 30 Sep 2012 21:42

---

Hallo i had jooloc lite installed o my website,i deleted its files through ftp. Now when im trying to reinstall it i get an error that says : Component Install: Custom install routine failure

Can you help me please

=====

## Re: Install error

Posted by admin - 01 Oct 2012 05:41

---

Hi

first thing : in all case, always uninstall a component from the back-end extensions manager.

if you wan't uninstall but keep DB tables, makae a copie of the needed tables before..

because when you uninstall files from ftp, the DB tables stays always inside and for joomla, in his extensions data list, the componen already exist

then if you want save tables of joomloc, go on mysql and make a copy of all --# \_\_lbresa\_ \_-x tables

then, go to you back-end extensions manager, manage, select components and select joomloc to uninstall and uninstall

this action need to &quot;clean&quot; from joomla the joomloc install information...

then think you can install now it, when done if no probleme, manage the tables to keep your old data

hen for that, it is of course if you intalle a good joomloc version in a good joomla version

if your website is in joomla 1.5, install a joomloc joomla 1.5 version, same if 1.6 or higher

=====

## Re: Install error

Posted by ioannidis - 01 Oct 2012 07:23

---

---

i Cant see in my components joomloc, so i cant select uninstall

=====

**Re: Install error**

Posted by ioannidis - 01 Oct 2012 07:35

---

ok i deleted all tables and now i can install

=====